Updated Boarding Information - May 2026

Below is a summary. Full version available upon request.

- All charges will be paid in full by the client upon the pet's departure.

- Client must have a valid credit card saved on file to hold a reservation.

- Minimum (3) night deposits for Observed Holidays and other Peak Periods are non-refundable.

- Minimum (2) night stay will be required for new reservations on non-holiday weekends throughout the summer 2026.

- Pet must have current vaccinations to enter the Company premises.

- Clients are charged a $20 fee if food is not pre-packaged.

- Check-Out time after 12 noon Monday - Sunday will incur a full day boarding fee.

- Clients may cancel their reservation three (3) days prior to arrival without additional boarding fees, less noted holidays.

- If cancellation occurs two (2) days prior to arrival, an additional day of boarding is charged.

- Unless pre-arranged, Client is charged a $50 fee if arriving/departing outside Company's business hours.

- The Company reserves the right to change boarding accommodations if necessary to protect the health and well-being of the Client pet, other pets, and Company staff.

- Client is charged an additional $25.00 if Client pet comes in heat or goes into heat while on premises.

- The Company cannot guarantee pet belongings will be returned to the Client in the same condition.

- The Company reserves the right to determine if Client pet requires immediate medical care and, if Client is unreachable, the Company will transport Client pet to a veterinarian or animal hospital. The client is responsible for all medical bills.

- Client releases the Company, its officers, directors, agents, volunteers, and employees of and from all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarian and animal hospital. All client information is proprietary to Kenl Inn.

- Client understands there are inherent risks involved in boarding pets including but not limited to: fights, injury to pet or staff, transmission of disease, etc.

- Client releases, indemnify, and agrees to hold the Company harmless of any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by the Company, except which may arise from the sole gross negligence or intentional and willful misconduct of the Company, including, without limitation, (i) any inaccuracy in any statement made by the Client or information provided by the Client to Kenl Inn, (ii) Client pet, including but not limited to destruction of property, pet bites, injury, and transmission of disease, and (iii) any action by the Client in breach of the terms and conditions.